

# Residents Menu of Involvement

Brentwood Council is committed to improving our Homes and Estates for residents.

As a valued resident living in the borough, you have first-hand experience of our services. It is important that you are able to get involved and have your say on how we shape our services, how we perform and provide suggestions on how we can improve.

We appreciate that not all residents have lots of time to spare so this menu provides various levels of involvement with something to suit everyone.

#### Take away

For all residents

Feedback via digital platforms

A Copy of 'The Housing Bulletin'

#### Lite Bites

For those who have very little time to spare

Short Surveys and one off focus groups, choose the ones you want to attend

**Estate Inspections** 

# All you can eat

Influence key decisions

Scrutinise performance and service outcomes

Take part in larger projects, be part of our resident consultation panels

## What experience do I need?

The good news is that you have all the experience you need. As residents you are the eyes and ears on the ground and this is the best experience you could bring.

## What support will I get?

We will provide training and personal development for those who get involved. This will be different for everyone. You can have a taster session for any engagement opportunity before you commit.

# Why should I get involved?

Your involvement will directly improve and impact our services for everyone. If you are looking for work, engaging with us is deemed volunteering and we can provide you with a reference based on your involvement. Being a resident

ambassador will allow you to meet new people, develop transferrable skills and share your experiences. It is a rewarding and enjoyable environment.

## How much time will it take?

This is completely your choice. We have levels of involvement to suit everyone and we are considerate of the timings to ensure engagement is accessible by all.

If you would simply like to join our Take Away option, you can sign up <a href="here">here</a> and you will be automatically added to our Housing Bulletin and occasional survey's list.

For more information on what is involved please visit https://www.brentwood.gov.uk/get-involved Sign me up!

If you're ready to commit to more, we would love to hear from you. Please contact us at housing@brentwood.gov.uk

The Council are committed to developing resident engagement and building it alongside residents. The menu you see here is our starting point and we look forward to working with you to build on this in the future.



Please scan the QR Code for more information